

# Donostia MICE

## COVID-19 recommendations



### PROTECT YOURSELF TO PROTECT OTHERS

Local health authority measures:

- Face mask required
- Hand hygiene
- Interpersonal distance of 1.5 m.
- Payment by card recommended
- Smoking on a public thoroughfare is strictly forbidden unless there is a minimum interpersonal distance of 2 m.

Should you have any questions, please ask.



### PLAN AHEAD

- Ask us about the city's events.
- Current capacities:
  - Maximum 50% capacity/room with a maximum of 400 pax in indoor spaces and 600 pax in outdoor spaces.
- Stands: limited visiting capacity recommended.
- Each venue will apply their own tailored measures.
- We recommend having a medical assistance service and keeping a room reserved for isolation purposes at the venue.
- Minimise printed documents, we will facilitate digital resources.
- The event must finish no later than 9:00 pm.



### COLLABORATE WITH LOCAL AUTHORITIES

- Organise your event with the help of local PCOs and DMCs who know the destination.
- Promote the use of local products in the areas of catering, gifts, etc.
- Check out our merchandising.

### SUSTAINABLE TRAVEL

- Donostia/San Sebastián is a city that is accessible to everyone, and where you can walk to most events.



### SOCIAL PROGRAMME

Hotels and restaurants:

- Completely closed to serving the public.
- Meals may only be served for delivery or collection by appointment up until 9:00 pm.
- The exception to this rule is for dining rooms at hotels and other accommodation premises to serve guests staying in said establishments.

Tours and activities:

- Maximum groups of 6 pax (including guide)

